

Saskatchewan Provincial Drug Alerts Program

Terms of Use/ Privacy FAQ

What information do we receive from subscribers?

Subscribers to Saskatchewan's Drug Alerts system may provide any of the following information: email address or mobile phone number. While the drug alerts system does not need to collect subscribers' names, for some their name will appear in their email address. This information will only be used for the purpose of issuing drug alerts to subscribers.

What rules govern the handling of information collected?

Personal information such as email addresses (which may contain one's name) and phone numbers provided is collected under the authority of one or more of the following acts (as amended): *The Freedom of Information and Protection of Privacy Act, The Health Information Protection Act, The Public Health Act 1994, or The Health Administration Act.*

Only contact information necessary to operate the program will be collected. It will be used only to run the program and not for any other purposes. The information will be securely handled and protected, and be accessible only to those who need it to operate the program. The information will be securely destroyed after it is no longer needed.

What do we do with information received from subscribers?

Information received from subscribers who sign up for drug alerts is used only by the Ministry of Health, only to issue drug alerts and to compile de-identified statistics needed to operate and evaluate the drug alerts program. No personal information is shared with any other party. Drug alerts issued to the public contain information only on substances used and risks, and will not share any personal information about individuals.

Received information is accessed only as needed for program administration purposes, taking all appropriate care and precautions to maintain confidentiality of the information.

Who can access information that I share?

Received information will be accessible only on a need-to-know basis, to a small number of individuals at the Ministry of Health responsible for operating the program, and a small number of employees at PEASI, the vendor who operates the Alertable public notification platform.

When individuals sign up for drug alerts through PEASI's systems, their email or phone number will be automatically added by software to a contact list, without human observation. The contact list will be accessible only to a limited number of PEASI system administrators for system maintenance and to Ministry of Health personnel to operate the drug alerts program.

Can I request my information to be deleted?

Users may unsubscribe from drug alerts at any time. Their contact information will be kept in a backup for 90 days in case they change their mind or unsubscribed by mistake, and they want to re-subscribe to the system. After 90 days, user information is deleted from the system and all backups.

Who can I contact if I have any questions or concerns about my information?

If you have any questions regarding the collection and use of this information for drug alerts, please direct your inquiries to the Saskatchewan Drug Task Force Secretariat via email at sdtfsecretariat@health.gov.sk.ca.