

Industry Tip

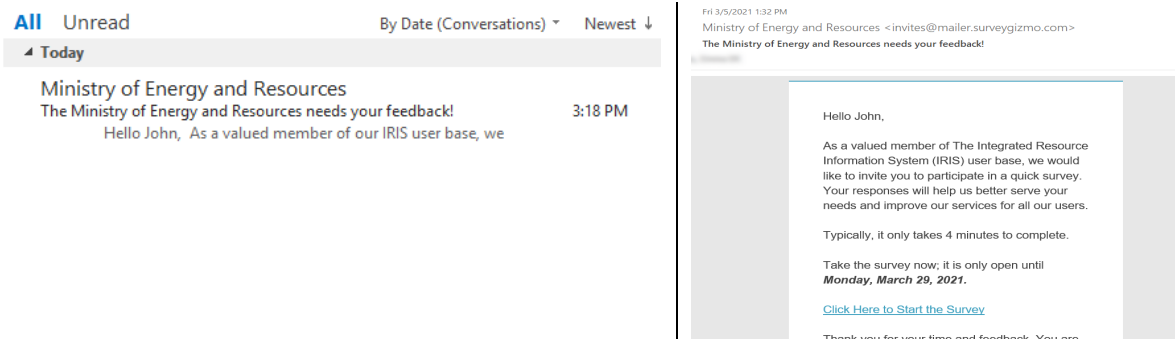
IRIS User Experience Survey

Date	Module/Application/Functionality	Notes
March 10, 2021		Notification

As part of the Ministry of Energy and Resources' commitment to continually improve The Integrated Resource Information System (IRIS) and its customer service to industry, we are conducting an online IRIS user experience survey between March 15, to March 31, 2021, to:

- Gauge industry's perspective on how well IRIS is assisting them to meet their regulatory requirements with the Government of Saskatchewan; and
- Measure industry's level of satisfaction with the services provided.

On **Monday, March 15** an email will be sent to active IRIS users of companies that currently hold a well, facility or pipeline licence, with a link to complete the survey. This email will be sent using an online survey tool called Alchemer. For your reference, a screen shot of how it will appear in your inbox is included below.



All Unread By Date (Conversations) ▾ Newest ↓

Today

Ministry of Energy and Resources
The Ministry of Energy and Resources needs your feedback! 3:18 PM
Hello John, As a valued member of our IRIS user base, we

Hi 3/5/2021 1:32 PM
Ministry of Energy and Resources <invites@mailersurveygizmo.com>
The Ministry of Energy and Resources needs your feedback!

Hello John,

As a valued member of The Integrated Resource Information System (IRIS) user base, we would like to invite you to participate in a quick survey. Your responses will help us better serve your needs and improve our services for all our users.

Typically, it only takes 4 minutes to complete.

Take the survey now; it is only open until **Monday, March 29, 2021.**

[Click Here to Start the Survey](#)

Thank you for your time and feedback. You are

If you did not receive the email with the link but would like to participate in the online survey, please check your junk/spam folder before you contact the ER Service Desk at 1-855-219-9373 or ER.Servicedesk@gov.sk.ca.

Questions?

If you have any additional questions or concerns about the survey or the online survey tool please contact the ER Service Desk at 1-855-219-9373 or ER.Servicedesk@gov.sk.ca.