

# Service Delivery

Additional Resources for the *Municipal Government Self-Assessment Tool*

A significant part of determining the sustainability of municipalities is associated with the capacity of the municipal administration, its ability to provide council with accurate and reliable information and its ability to carry out responsibilities as required by statute. Another component of the assessment pertains to actual compliance with legislated requirements.

## General information

Suggested terms to search on [www.saskatchewan.ca](http://www.saskatchewan.ca) to find information about service delivery for municipalities:

- Mandatory and optional municipal services/functions in legislation
- Public utilities and service fees
- Roads and street construction, closure, lease or maintenance

## External resources

- **Saskatchewan Municipal Awards** – <http://www.municipalawards.ca/index>  
Learn about innovative practices of some of Saskatchewan's municipal governments.
- **Citizen Satisfaction Survey Examples**  
Town of Creston, British Columbia - <http://www.creston.ca/Archive.aspx?AMID=87>  
Town of Beaumont, Alberta - <https://www.beaumont.ab.ca/Archive.aspx?AMID=53>