

# Hearing Services

## Questions and Answers

### **Q. How do adults access hearing tests and hearing aids?**

A. Hearing tests and hearing aids are available for purchase at licensed private hearing clinics throughout the province.

Adults who receive benefits under the Supplementary Health Program are eligible for hearing tests, hearing aids and other services in private hearing clinics. Please see the [Supplementary Health Benefits Program](#) for further information.

Please note that there is a charge for hearing tests and hearing aids whether purchased through the health authority or private clinics.

### **Q. What about hearing aids for children?**

A. Children's hearing tests are available in the Saskatchewan Health Authority through clinics in Regina and Saskatoon. These clinics also have children's hearing aids available for purchase. Hearing aids for children are also available for purchase in licensed private clinics that employ audiologists.

To access hearing services through the health authority , please contact:

- Saskatoon and area at: 306-655-4170  
(located at the Sturdy Stone Building in Saskatoon); or
- Regina and area at: 306-766-5625  
(relocated to Wascana Rehabilitation Centre in Regina)

Children who receive benefits under the [Supplementary Health Program](#) or [Family Health Benefits Program](#) can access a hearing aid through either the health authority or private clinics.

Please note that there is a charge for hearing tests and hearing aids whether purchased through the health authority or private clinics.

### **Q. My child needs a hearing aid. Who should I contact? A private clinic or the health authority?**

A. You may access hearing aid services for children in either private clinics or the health authority clinics in Regina and Saskatoon.

There is a list of private hearing aid clinics on the saskatchewan.ca [Audiology and Hearing Services page](#). This list includes all of the clinics that provide services to children. The Private Practice Audiologists have also made a list of clinics that provide services to children and it is available at [www.saslpa.ca](http://www.saslpa.ca).

To access hearing services through the health authority , please contact:

- Saskatoon and area at: 306-655-4170  
(located at the Sturdy Stone Building in Saskatoon); or
- Regina and area at: 306-766-5625  
(relocated to Wascana Rehabilitation Centre in Regina).

### **Q. How do I find out which private hearing clinics provide hearing aid services to children?**

A. There is a list of private hearing aid clinics on the [Audiology and Hearing Services page](#). This list includes all of the clinics that provide services to children. The Private Practice Audiologists have also made a list of clinics that provide services to children and it is available at [www.saslpa.ca](http://www.saslpa.ca).

**Q. Are Cochlear Implants and Bone Anchored Hearing Aids covered in Saskatchewan?**

A. Yes, audiology support services (including maintenance and assessment) related to cochlear implants and bone-anchored hearing devices are covered in Saskatchewan. Contact the health authority for more information.

**Q. Do you screen newborns for hearing loss?**

Newborns will continue to receive hearing screening where currently provided and work is underway to be able to offer newborn hearing screenings in hospitals where the most babies are born.

**Q. What is the cost of hearing aids?**

A. There is a charge for hearing aids regardless of where they are purchased. The Ministry of Health does not regulate or monitor the fees charged by private clinics. Fees can vary from clinic to clinic as well as from device to device. Some clinics offer payment plans.

The Saskatchewan Health Authority offers hearing aids for children, typically at a lower cost.

**Q. Are hearing services covered by private insurance?**

A. Individuals are encouraged to contact their private insurer or group benefits administrator directly to see if hearing services or hearing aids are a benefit under their policy.

**Q. I am very low income and cannot afford the cost of a hearing test or a hearing aid and do not have/cannot afford private insurance. What can I do?**

A. If you are a recipient of [Supplementary Health Benefits](#) (SHB – adults and children) or [Family Health Benefits](#) (FHB – children), hearing services at private clinics are covered.

If you are covered through a third party (such as Workers' Compensation Board), you may be eligible to receive hearing services. You would need to contact your insurer for further information.

For all others, payment plans may be available in some clinics. Please check with clinics located in your community.

**Q. Do all private hearing providers provide services to Supplementary Health Benefits or Family Health Benefits beneficiaries?**

A. Please contact Supplementary Health at 306-787-3124 or 1-800-266-0695 for more information. Please note that, children who receive benefits through the Supplementary Health or Family Health Benefits Programs can receive coverage through the public or private sector.

**Q. I'm the parent of a child that requires a hearing test. What is the cost?**

A. Currently, in the health authority clinics, there is a fee of \$31.95 once every four years. This covers all visits related to hearing testing (e.g., first test, follow-up tests). The Ministry of Health does not regulate or monitor the fees charged by private clinics.

**Q. I'm the parent of a child who requires a hearing aid and I want to go to a private clinic. How does that work? Can I go to any clinic? And will I be charged anything?**

A. There is a list of private hearing aid clinics on [the Audiology and Hearing Services page](#). Only audiologists can provide hearing services (including the sale and maintenance of hearing aids) for children. The list on saskatchewan.ca includes all of the clinics that provide services to children. The Private Practice Audiologists have also made a list of clinics that provide services to children and it is available at [www.saslp.ca](http://www.saslp.ca).

You will be responsible for paying for any hearing aids or hearing aid services your child receives. The Ministry of Health does not regulate or monitor the fees charged by private hearing service providers. Fees can vary from clinic to clinic. Please call the private clinics to ask about fees.

Children who receive benefits through the [Supplementary Health](#) or Family Health Benefits Programs are covered and

can receive coverage through private hearing clinics.

**Q. I am a hearing services provider. How can I provide services for individuals who receive Supplementary Health Benefits or Family Health Benefits?**

A. Please contact Supplementary Health at 306-787-3124 or 1-800-266-0695 for more information.

**Q. How do I access my hearing records from the former Hearing Aid Plan?**

A. You can access your hearing records through the:

- Saskatoon location by calling: 306-655-4170; or
- Regina location (including clients seen in Moose Jaw and Yorkton), by [downloading this form](#):  
and either faxing it to: 306-766-5244, or sending it to:  
Health Information Management Services  
Wascana Rehabilitation Centre  
2180 23rd Avenue  
Regina, Saskatchewan S4S 0A5

At this time there will be no charge for accessing hearing records.

**Q. I bought a hearing aid at the former Hearing Aid Plan. It is still under warranty. Where can I bring it for repairs?**

A. You can take your hearing aid to any private hearing aid clinic that sells your hearing aid brand. The warranty will be honored by the manufacturer. There may be a fee associated with the visit to the clinic.